

Privacy Policy

This website is operated by Rotometal Sp. z o.o.

We are committed to protecting your privacy and we comply with data protection laws applicable to the European Union.

This privacy policy applies to personal information about:

- Visitors to our website
- Customers who purchase goods or services or create an account with us
- Our suppliers

What is personal information?

Personal information is any information relating to an individual who can be identified directly or indirectly, often by name, account number, location, an online identifier or other factors specific to their identity.

Personal information may include “special category data” relating to racial or ethnic origin, political opinions, religious beliefs, membership of a trade union, physical or mental health and criminal records and allegations.

As a rule, we do not collect “special category data” about visitors to our website or our customers or suppliers. The exception is where we identify suspected criminal activity such as fraudulent claims or the use of stolen payment card details. In this case we will record details of the suspected criminal activity and may take appropriate action, including refusing to accept orders, make payments or give refunds. We may also report the incident to the relevant bank or payment card issuer or to the police or other appropriate authorities.

See below for details of how we may use your personal information.

Website Visitors: The personal information we collect about you and how we use it

You can visit and browse our website without providing your name or contact details.

Like many websites, our server logs capture details of your operating system, browser software, IP (Internet Protocol) address and Uniform Resource Locator (URL), including the date and time of your visit.

We use cookies to analyse how our site is used by visitors and to provide some of the functionality – see our Cookies Policy for more information.

You may choose to provide your contact details (name, address, business, job title, email address, telephone number) if you do any of these things:

- Sign up to a mailing list
- Submit a query or request a quote or other information
- Ask to be contacted by us
- Create an account or log in to a secure area

When you enter a competition or promotional feature we may also ask for details such as your name, address, email address and telephone number so we can administer the competition and notify winners.

Separate terms and conditions may apply when you open an account or if you decide to participate in a competition so please make sure that you read them at the relevant time.

Customers: The personal information we collect about you and how we use it

If you purchase products or services from us, we may use your personal information in the following ways:

- to respond to your enquiries;
- to keep you informed about our products and services;
- to process your order and to follow up on orders that are not completed;
- to manage your account, including carrying out identity checks where relevant;
- to use your purchase history to manage rebates;
- for market research purposes;
- to track activity on our site and to provide a more personalised online experience;
- to link with social media sites and services, for example, for advertising purposes;
- to notify you about important changes or developments to our site or services;
- for product liability purposes;
- to deal with enquiries and complaints; and
- for record keeping purposes.

If you have a query about this privacy policy please contact ROTOMETAL by writing to us at:

ROTOMETAL SP. Z O.O.

Jana III Sobieskiego 14

66-200 Świebodzin

Polska

Or emailing them at:

rotoshop@rotometal.com